



Manchester United Disabled Supporters Association



How to Join

Many thanks for your enquiry. Please find below the information which will help you progress towards seeing the matches at United. Please use the relevant pieces of information to your own circumstances and contact me again if you require further assistance.

Step One:

Firstly, the disabled person and, preferably their personal assistant, should become Match Members of the official membership scheme, 'One United', registered under the "MUDSA BRANCH" name.

How to apply for Membership:

It is now no longer possible to apply for membership using paper forms. There are three options to choose from;

- a) apply over the phone (0161 868 8000) and pay by credit/debit card;
- b) apply at the Membership Office and pay by cheque, credit/debit card;
- c) apply online www.manutd.com and pay by credit/debit card (*if you choose this option you must email membership@manutd.co.uk to notify them of your Membership Number/Temporary Membership Number and explain that you have joined online but wish for your membership details to be listed under the 'MUDSA branch' name. When doing so, please copy in disability@manutd.co.uk*)

When using a) or b) above, please ensure that you tell the operative that you are wishing to become a disabled member and you need your One United membership to be registered **ON THEIR SYSTEM** under the 'MUDSA branch' client list.

Please see table below for the 2010-11 Membership Prices

	UK		Eire & Euro**		Rest of World***	
Membership Type	New	Renew*	New	Renew*	New	Renew*
Adult	£30	£27	£34	£31	£38	£35
Junior	£20	£18	£24	£24	£28	£26
Seniors	£25	£22.50	£29	£26.50	£33	£30.50

*Until 31/07/10 then price reverts to the same as a new members.

Membership purchased in the UK receive free postage of their membership pack.

**Memberships purchased from Ireland/Europe are subject to a £4 postal charge

***Memberships purchased from outside Europe are subject to a £8 postal charge.

Cont'd...

disability@manutd.co.uk

0845 230 1989

MUDSA, c/o MU Foundation, Sir Matt Busby Way, Old Trafford, Manchester M16 0RA



What happens next?

You should receive your membership packages within 28 days but if they have not arrived within 28 days you may wish to call the membership office to ask them if they will give you your membership numbers over the telephone.

STEP TWO:

Once you have your membership numbers the second part of the procedure is as follows. You should email, phone or write to MUDSA and provide the following information:

1. Your full postal address,
2. The membership number of the disabled person and the personal assistant,
3. A brief description of the disabled person's disability (be specific about wheelchair user/visually impaired/ambulatory disabled). Visually impaired supporters should include the relevant supporting documentation; provide a copy of either their blind/partially sighted registration document or equivalent.
4. Request the disabled supporters information booklet which contains a centre pull-out section that you should complete and return.

NOTE: Visually impaired supporters will need to provide their documents illustrating that they are blind/visually impaired.

Apologies if the above seems somewhat daunting and protracted but it isn't quite so bad in practice.

If you have any queries please call the number below between 3–5 pm weekdays unless your call is for some reason urgent or email disability@manutd.co.uk.

Kind regards,

PHIL DOWNS, MBE
Disability Liaison Officer